

China highlights

IALC Post - Workshop Tour 2011



Itinerary

10 Apr

Flight from Shanghai to Xi'an. Met on arrival and transfer to hotel. Visit the bustling Muslim Quarter in the heart of the city before enjoying a 'Tang Dynasty' music and dance show in the evening after dinner, evoking the sights and sounds of old China when Xi'an was the capital (D)

11 Apr

Excursion to the famous Terracotta Army, created to guard the tomb of China's first emperor for eternity, before returning to Xi'an city to visit the Big Wild Goose Pagoda and the impressive medieval city wall. Also visit a jade-carving workshop (B + L + D)

12 Apr

Transfer to airport for flight to Beijing. Met on arrival and transfer to hotel. Visit to Tiananmen Square, followed by the Forbidden City - the imperial palace that was the centre of power for China's rulers for 500 years. Then take a tour by cycle rickshaw around some of the 'hutongs' - the narrow alleyways of Beijing's traditional residential areas. Visit a silk workshop. Peking duck dinner in the evening (B + L + D)

13 Apr

Excursion to the Great Wall at Badaling, followed by a visit to the tombs of the Ming emperors. Pass the 2008 Olympic stadiums (Bird's Nest and Water Cube) en route. (B + L + D)

14 Apr

Optional private visit to Mandarin House in morning. Then visit the Temple of Heaven, where emperors prayed for good harvests, followed by the gardens and pavilions of the Summer Palace on the outskirts of Beijing. Also visit a pearl shop and end the day with shopping at Silk Street (B + L + D)

15 Apr

Exit (B) Tour services end.

B = breakfast, L = lunch, D = dinner included in price
Price = Eur 775 per person. Single supplement = Eur 112

Price is based on minimum 30 persons travelling and sharing twin bed rooms, and includes internal scheduled flights, airport taxes, private transfers and transport, meals as shown, sightseeing excursions including entrance fees, with the services of local English-speaking guides in Beijing and Xi'an. 4* hotels.

Not included are Chinese entry visas, international flights, tips and gratuities, items not mentioned.

**Stay on and
see the wonders
of China!**

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BOOKING CONDITIONS

Any contract between you and us (China Direct Travel Ltd) is subject to these booking conditions and is governed by the law of England and Wales. When you make a booking you guarantee that you accept, on behalf of all in your party, the terms of these booking conditions.

How to book

Please make your booking through the IALC registration website. We require a minimum deposit of 375 euros, or full payment if booking is on or after 28 January 2011.

The balance of payment must be paid 10 weeks before you travel. Any failure to do this will lead to the cancellation of your holiday and the imposition of charges. Receipts for payments of balances are only issued on request.

Special requests for flight seats, dietary requirements or particular room allocations should be made at the time of booking. Although we will make every effort to ensure these requests are fulfilled, they cannot be guaranteed, and we will not be held liable for any claims for loss as a result. Requests for flight seats are passed on by us to the airline concerned where we can do so, but the confirmation of requests is strictly at the discretion of the airline.

Cancellation

Should you have to cancel your tour, or any component of it, please notify us in writing as soon as possible. The following cancellation charges will apply:

Prior to departure date:

More than 56 days deposit only

36–56 days 40% of final invoice

15–35 days 60% of final invoice

6–14 days 80% of final invoice

1–5 days 100% of final invoice

date of departure 100% of final invoice

Where holidays involve special discounted non-refundable air tickets or boat deposits, any cancellation charge will include the cost of such tickets if that cost is not recoverable elsewhere. Refunds are not given for services or accommodation paid for but not used, for whatever reason, after the date of departure.

NB If the reason for your cancellation is covered by your travel insurance policy you may be able to reclaim these charges from it.

Alteration by you

If, after our receipt or confirmation invoice has been issued, you wish to change your travel arrangements in any way, we will try to make these changes, but it may not be possible. You will be asked to pay an administrative charge of 65 euros per booking plus any further costs involved, such as cancellation charges levied or additional costs involved. These costs are likely to increase the closer to the departure date the changes are made.

Please note that the local agents and guides are under strict instructions not to offer 'additional programmes' beyond what is stated in your itinerary. If you do negotiate any private arrangements we do not accept responsibility for any consequences or complaints.

Alteration by us

Changes may sometimes be necessary to tours. Demand for travel services to and within China is intense and it is not always possible to guarantee particular flights, excursions or the hotels/boats listed. As arrangements are often made well in advance we reserve the right to make any changes to a tour at any time without prior notice. However, because our colleagues in China are there on the ground, they will make the utmost effort to minimise any disruption and ensure that any modifications are of a comparable nature or similar level of accommodation.

Changes such as airline/aircraft type, change of airport, alteration of flight schedules whether in or outside China, change of accommodation (including hotel and boat) to another of the same standard, change of daily itinerary/tour sequence, are considered normal and minor for these tours.

Minor changes also include (but are not limited to) changes to scheduled destinations but not all of them, changes in the scheduled date and hour of arrival or departure, provided that where necessary accommodation during any delay is provided at no extra expense. Although we will try and inform you of any minor changes, we are not obliged to do so, nor are we obliged to offer you the opportunity to change your booking, receive a refund or compensation.

Only in unforeseen and exceptional circumstances outside our control will significant and major changes be made. If these happen before your departure we will try and make suitable alternative arrangements at no extra cost to you

and where appropriate and provided the changes have not been caused by 'force majeure' (see below) we will compensate you according to the following scale:

Prior to departure date when you are notified of major change:

More than 56 days	£10.00
36–56 days	£15.00
15–35 days	£20.00
6–14 days	£30.00
0–5 days	£40.00

If major changes are caused by 'force majeure' no compensation is payable, nor do we accept any liability. In these circumstances we also reserve the right to cancel your holiday. Force majeure includes unusual, unforeseen and unavoidable circumstances which are beyond our control, even though all due care has been exercised.

Examples include war, civil disorder, natural disasters, terrorist activities, weather conditions and the closure or cancellation of international and domestic air, rail, river or road services, or mechanical breakdown of such services beyond our control.

If this happens before your departure, you will be offered a refund of monies paid or an alternative tour. Any refund will be minus any insurance premiums or visa charges, or any nonrecoverable cancellation charges imposed by suppliers for whatever reason.

If these eventualities occur during a tour, we reserve the right to alter the scheduled programme and no compensation will be paid.

In some circumstances we reserve the right to cancel a tour, in which case we will offer the choice of an alternative tour or a full refund. If the number of participants is less than 10, we will use local guides instead of a tour manager plus local guides.

Prices

All prices are shown in euros. As the tour is operated by a UK tour operator, local prices have been set on the basis of an exchange rate of £1 = US\$1.61 as of 13 July 2009. If the price of a holiday increases due to currency fluctuations, taxes or other charges, we will absorb the equivalent of 2% of the basic holiday price. Above that figure surcharges may apply. If the surcharge exceeds 10% of the basic holiday price you are entitled to cancel the holiday and receive a full refund of all monies paid if you do so in

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writing within 14 days of receiving the surcharge notice. Any increases will be notified to you at least 4 weeks prior to departure.

Complaints

If you have a complaint about your accommodation or any aspect of your tour please report it immediately to us or our colleagues in China. If you fail to do this we will have been deprived of the opportunity to investigate and put things right and this may affect your rights under this contract. If it cannot be resolved, you must put your complaint in writing to us within 28 days of your return. If you make a complaint, we promise to deal with it fairly and promptly within the terms of this contract.

Transport

All transport by aircraft, rail, coach or boat is subject to the conditions of carriage of those operators and those conditions apply. These conditions may limit or exclude the carrier's liability. Flights are subject to air traffic control restrictions, weather conditions and local conditions. There is no guarantee that departures will take place at the times shown in your documentation or tickets. We do not accept any liability for any delay that may arise. Where we are in a position to do so we will give you information before you book concerning the airline on which you will fly, your airport of destination and the type of aircraft used, but if any of these details change subsequently, and you choose to cancel as a result, our normal cancellation charges will apply.

Any arrangements in the event of a delay will be at the sole discretion of the airline or other carrier involved. All itineraries that involve the use of riverboats are subject to alterations according to river conditions at the time, including the level of water in rivers, and the rulings of the statutory bodies that control river traffic.

Liability

We accept responsibility for the acts and /or omissions of our agents and suppliers except where they lead to death or injury. Our liability in all cases shall be limited to a maximum of three times the cost of your travel arrangements. Acceptance of liability for our agents and suppliers is limited to the performance of their duties as described in your itinerary. This does not include any other arrangements you may make with

them, nor to any personal injury claims unconnected with arrangements by us.

We accept liability for death, personal injury and illness as a result of an activity forming part of your holiday arrangements unless the cause was your own fault, the actions of someone which could have been expected or avoided, or something which our agents and suppliers or subcontractors could not have anticipated. In these events the amount of compensation is limited to a maximum of 100,000 yuan.

We would remind you that your expectations of your holiday should be reasonable. We do not accept responsibility for disappointments arising from unreasonable expectations. In the event that your luggage is lost or damaged you should claim against your holiday insurance policy. Our liability for lost and damaged luggage is restricted in accordance with relevant international conventions.

If any customer should suffer death, injury or illness arising out of an activity which does not form part of the arrangements provided by us, we shall, at our discretion, offer advice, guidance and assistance to help the customer resolve any claim against a third party. Where legal action is contemplated our written permission must be obtained before the start of proceedings and be subject to the customer's undertaking to assign any costs recovered or any benefits received under an appropriate insurance policy to ourselves. Our costs in respect of the above are limited to 5,900 euros in total.

Your responsibilities

It is your responsibility to observe the following. We will not be liable for any loss, damage, illness, discomfort or costs of whatever kind you might sustain from failing to discharge the following responsibilities:

(a) It is your responsibility to check the confirmation invoice carefully and let us know immediately of any error.

(b) You should take out travel insurance at the time of booking. If you do not purchase insurance through us it is your responsibility to ensure that the cover is equivalent to that which we provide. We cannot be held responsible if you purchase inadequate cover or fail to inform us of relevant factors that could affect your cover, e.g. disabilities or engaging in dangerous sports.

(c) It is your responsibility to ensure that you have a full valid passport and obtain an entry visa to China or Vietnam

prior to travel, and meet the entry requirements of any other country you may be travelling or transiting through. We cannot be held responsible for any delays or costs resulting from not meeting these requirements.

(d) You are also responsible for meeting the health requirements of any country you are visiting. Nor can we be held responsible for any circumstance arising out of your failure to disclose a disability or pre-existing medical condition if this were likely to affect your holiday.

(e) It is your responsibility to arrive in good time to board transportation. If you miss a flight or other transport, we will try to arrange alternative transportation, but reserve the right to recover any costs incurred from you. You are also responsible for reconfirming any return or onward flights with the carrier. Flights are often full and in economy you may not be able to get seats together. We would therefore recommend you check in early for any long-haul flight, and in any case not less than 2 hours beforehand.

Your financial security

All arrangements are ATOL protected by the Civil Aviation Authority (CAA). Our ATOL (Air Tour Organiser's Licence) number is 5120. In the unlikely event of insolvency, the CAA will ensure a full refund for an advance booking, or if it occurs during the tour will ensure the completion of your holiday. For further information see the ATOL website: www.atol.org.uk.